

Haipeng (Allan) Chen

September, 2017

Department of Marketing & Supply Chain
Gatton College of Business and Economics
Lexington, KY

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EDUCATION

- | | |
|-------------|---|
| 1997 - 2002 | Doctor of Philosophy in Marketing
University of Minnesota |
| 1993 – 1996 | Master of Arts in Applied Linguistics
Zhejiang University, Hangzhou, P.R. China |
| 1989 - 1993 | Bachelor of Engineering in Mechanical Engineering (with honors)
Shandong Institute of Engineering, Zibo, P. R. China |

RESEARCH INTERESTS

- Consumer and firm behaviors. Specifically,
 - Consumer and manager decision making
 - Behavioral pricing
 - Behavioral perspectives on firm strategies

EMPLOYMENT

- Professor and Gatton Endowed Chair in Marketing, Gatton College of Business and Economics, University of Kentucky, July 2017 –
- Promoted to the rank of Full Professor with unanimous votes, Texas A&M University, 2017
- John E. Pearson Endowed Associate Professor, Texas A&M University, Sept. 2013 – May 2017
- Associate Professor and Mays Research Fellow, Texas A&M University, Sept. 2009 – August 2013
- Assistant Professor and Mays Research Fellow, Texas A&M University, June 2007 – Aug. 2009
- Assistant Professor, University of Miami, June 2002 – May 2007
- Procter & Gamble (China) Ltd, North China LDC Manager (Logistics Department), Apr. 1996 – Aug. 1997

PUBLICATIONS

(Some of the following papers can be accessed on the Social Science Research Network (SSRN) at:
<http://ssrn.com/author=385009>)

1. Wei, Jiuchang, Zhe OuYang and Haipeng (Allan) Chen* (2017), “Well-Known or Well-Liked? The Effects of Corporate Reputation on Firm Value at the Onset of a Corporate Crisis,” accepted for publication, *Strategic Management Journal*, 38 (10), 2103–2120 (*: corresponding author).
2. Song, Reo, Sangkil Moon, Haipeng (Allan) Chen, and Mark Houston (2017), “When Marketing Strategy Meets Culture: The Role of Culture in Product Evaluations,” accepted for publication, *Journal of Academy of Marketing Science*.
3. Snir, Avichai, Daniel Levy, and Haipeng (Allan) Chen (2017), “End of 9-Endings, Price Recall, and Price Perceptions,” *Economics Letters*, 155, 157–163.
4. Ying, Zhu and Haipeng (Allan) Chen (2017), “A Tale of Two Brands: The Joint Effect of Manufacturer and Retailer Brands on Consumers’ Product Evaluation,” accepted for publication, *Journal of Brand Management*.
5. Tsiros, Michael and Haipeng (Allan) Chen (2017), “Convexity Neglect in Consumer Decision Making,” accepted for publication, *Journal of Marketing Behavior*.
6. Yan (Lucy) Liu, Jiaoyang (Krista) Li, Haipeng (Allan) Chen and Subramanian Balachander (2017), “The Effects of a Product’s Aesthetic Design on Demand and Marketing Mix Effectiveness: The Role of Segment Prototypicality and Brand Consistency,” *Journal of Marketing*, 81, 83-102.
7. Hedgcock, William, Raghunath Rao and Haipeng (Allan) Chen (2016), “Choosing to Choose: The Effects of Decoys and Prior Choice on Deferral,” *Management Science* (equal co-authorship), 62 (10), 2952–2976.
8. Pao, Hsiao-Tien, Haipeng (Allan) Chen and Yi-Ying Lia (2015), “Competitive Dynamics of Energy, Environment, and Economy in the U.S.,” *Energy*, 89, 449-460 (journal 5-year impact factor: 4.47)
9. Rao, Akshay, Amna Kirmani and Haipeng (Allan) Chen (2013), “All Signals Are Not Created Equal: Managers’ Choice of Signal under Information Asymmetry in Competitive Markets,” *Review of Marketing Research*, 10, 115-151.
10. Chen, Haipeng (Allan), Howard Marmorstein, Michael Tsiros and Akshay Rao (2012), “When More is Less: The Impact of Base Value Neglect on Consumers’ Preferences for Bonus Packs over Price Discounts,” *Journal of Marketing*, 76 (4), 64-77.
11. Monga, Ashwani, Haipeng (Allan) Chen, Michael Tsiros and Mona Sinha (2012), “Buyer-Seller Relationships: A Boundary Condition of the Impact Bias,” *Marketing Letters*, 23, 31-45 (Mona is a former Ph.D. student in Marketing at Mays).
12. Levy, Daniel, Dongwon Lee, Haipeng (Allan) Chen, Robert Kauffman and Mark Bergen (2011), “Price Points and Price Rigidity,” *Review of Economics and Statistics*¹, 93 (4), 1417-1431 (equal co-authorship).

¹ From its website: Published by the MIT press, the Review “is a 92-year-old general journal of applied (especially quantitative) economics. Edited at Harvard University’s Kennedy School of Government, The Review has published some of the most important articles in empirical economics.” *RESTAT* is one of the “eight blue ribbon journals” in economics (<http://www.econ.jhu.edu/jep98.html>). According to Ritzberger (2008), likely the only comprehensive ranking of journals in economics and all fields of business (including all journals in the categories of “Economics” and “Business” in the Journal Citation Reports), *RESTAT* is in the category of “A: Excellent Journals”. Mittal, Feick, and Murshed (2008, *Marketing Science*) listed *RESTAT* as one of the “Non-marketing Tier 1 Journals”, at the same level as the four “Marketing Tier 1 Journals” (i.e.,

13. Levy, Daniel, Haipeng (Allan) Chen, Georg Müller, Shantanu Dutta and Mark Bergen (2010), “Holiday Price Rigidity and Cost of Price Adjustment,” *Economica*², 77 (305), 172-198 (equal co-authorship).
14. Hedgcock, William, Akshay R. Rao and Haipeng (Allan) Chen (2009), “Could Ralph Nader’s Entrance and Exit Have Helped Al Gore? The Impact of Decoy Dynamics on Consumer Choice,” *Journal of Marketing Research*, 46 (3), 330-343.
15. Chen, Haipeng (Allan), Daniel Levy, Sourav Ray and Mark E. Bergen (2008), “Asymmetric Price Adjustment in the Small,” *Journal of Monetary Economics*³, 55 (4), 728-737 (equal co-authorship).
16. Chen, Haipeng (Allan) and Akshay Rao (2007), “When Two plus Two is Not Equal to Four: Errors in Processing Multiple Percentage Changes,” *Journal of Consumer Research*, 34 (Oct), 327-340.
17. Ray, Sourav, Haipeng (Allan) Chen, Mark E. Bergen and Daniel Levy (2006), “Asymmetric Wholesale Pricing: Theory and Evidence,” *Marketing Science*, 25 (2), 131-154 (equal co-authorship).
18. Chen, Haipeng (Allan), Sharon Ng and Akshay Rao (2005), “Cultural Differences in Consumer Impatience,” *Journal of Marketing Research*, 42(3), 291-301.
Reprinted in the Chinese Social Psychological Review (CSPR), a book series that publishes classic and contemporary social psychological research in the Chinese language.
19. Chen, Haipeng (Allan) and Akshay R. Rao (2002). “Close Encounters of Two Kinds: False Alarms and Dashed Hopes,” *Marketing Science* 21 (2), 178-196.
20. Chen, Haipeng (Allan) (1995). “The Significance of Paralinguistic Features in Communications,” *Journal of Zhejiang University (Humanities and Social Science Edition)*, 2, 96-100.

MANUSCRIPTS UNDER REVISION/REVIEW

- ...
(omitted to protect double-blind review)

JCR, JM, JMR and Marketing Science). Kalaitzidakis, Mamuneas and Stengos (2003) ranked *RESTAT* #8 among all academic journals in economics (other business journals ranked: *Journal of Financial Economics*: #14; *Journal of Financial and Quantitative Analysis*: #53; *Journal of Accounting and Economics*: #62).

² From its website, “*Economica* is a leading economics journal, appearing high in the published citation rankings.” According to Ritzberger (2008), *Economica* is in the same category (of “good journals”) as the *Journal of Marketing and Management Science*. Kalaitzidakis, Mamuneas and Stengos (2003) ranked *Economica* #58 among all academic journals in economics (other business journals ranked: *Journal of Financial Economics*: #14; *Journal of Financial and Quantitative Analysis*: #53; *Journal of Accounting and Economics*: #62).

³ According to Ritzberger (2008), likely the only comprehensive ranking of journals in economics and all fields of business (including all journals in the categories of “Economics” and “Business” in the Journal Citation Reports), *JME* makes the top 10 (“A+: Top Journals”) list. Cross-validating his ranking with the rankings in Kalaitzidakis et al. (2003) and Palacio-Huerta and Volij (2004), Ritzberger (2008) concludes that “there seems to be little doubt that these are the top-10 journals in economics, finance, business-related fields and econometrics.” (p. 412). Kalaitzidakis, Mamuneas and Stengos (2003) ranked *JME* #6 among all academic journals in economics (other business journals ranked: *Journal of Financial Economics*: #14; *Journal of Financial and Quantitative Analysis*: #53; *Journal of Accounting and Economics*: #62).

INTERNAL FUNDING

- “Integrating Biometric Responses to the Social Science,” Texas A&M University Research Development Fund, May 2016, Co-PI, \$1,200,000 (PI is Dr. Marco Palma, Associate Professor of Agricultural Economics at TAMU; fund was for infrastructure; awards attributable to me: \$60,000).
- “Ethical Decision Making,” Mays Business School, Texas A&M University, Sept. 2016, Co-PI, \$4,500 (PI is Dr. Xenophon Koufteros, Professor of Operations Management at TAMU; fund is for data collection; awards attributable to me: \$1,500).
- “Cultural Effects on Donation Behaviors,” TAMU Center for International Business Studies research travel support, \$1,000 (CIBER Account #415105), PI, March, 2011 (fund was for travel expenses; awards attributable to me: \$1,000).
- “A Tale of Two Brands: The Impacts of Retailer’s and Manufacturer’s Brands on Consumer’s Willingness to Pay and Choice,” Mays Business School Summer Research Grant Program, Co-PI, \$1,000, May 2008 (PI is Ying Zhu, then a doctoral student at TAMU; fund was for data collection; awards attributable to me: \$500).
- “A Cross-cultural Perspective on the Fairness of Asymmetric Price Adjustment,” General Research Support, University of Miami, PI, \$3,600, June 2004 (fund was for data collection; awards attributable to me: \$3,600).
- “When Two and Two is Not Equal to Four: Errors in Processing Sequential Percentage Changes,” General Research Support, University of Miami, PI, \$1,000, June 2003 (fund was for data collection; awards attributable to me: \$1,000).
- Total amount of internal funding attributable to me: \$66,100

TEACHING EXPERIENCE

- Doctoral Seminar in Consumer Behavior and Decision Making (MKTG 680), Texas A&M University, Spring 2008, 2010, and 2012, Fall 2013 and 2015, Spring 2017
- Marketing Management (MKTG 448; Undergraduate Capstone), Texas A&M University, Spring 2008, 2009, 2010, 2011, 2012, and 2013, Fall 2013, Spring 2016, and Spring 2017
- MBA Strategic Marketing (MKT 650; MBA Capstone), University of Miami, Fall 2006 - Spring 2007
- Marketing Management (MKT 303; Undergraduate Capstone), University of Miami, Spring 2003 - Fall 2006
- Marketing Research 302 (MKT 302), University of Miami, Fall 2002
- Principles of Marketing (MKT 3001), University of Minnesota, Spring and Fall 2000
- Faculty Teaching Academy (*Inspiration 103*) Certificate, Texas A&M University, 2008

HONORS AND AWARDS - - RESEARCH

- National Science Council (NSC) Associate Professor, the Institute of Management of Technology, the National Chiao Tung University, Republic of China, Dec. 2013 – July 2014
- Invited presenter, 3rd Marketing Research Forum, Shanghai, China, June 8, 2013
- 2012 Association for Consumer Research (ACR) Best Competitive Paper Award (out of 771 submissions), Vancouver, Canada
- Nominee, Yangtze Scholar Guest Professor, Sponsored by Shanghai University of Finance and Economics (The title of Yangtze Scholar is awarded by the Chinese Ministry of Education to 50 prominent researchers in all fields of science), 2012.
- University of Houston Doctoral Symposium Faculty Representative, 2012
- Research Performance Recognition Grant, Mays Business School, Texas A&M University, 2012, 2011
- Dr. Ricky W. Griffin Outstanding Research Achievement Award, Mays Business School, Texas A&M University, 2010
- Mays Research Fellow, Mays Business School, Texas A&M University, 2007-2015
- Visiting Professor, Discipline of Marketing, Faculty of Economics and Business, University of Sydney, Sydney, Australia, June 15 – July 15, 2011
- Ranked #145 (tie) based on the number of publications in the four leading marketing journals between 2000 and 2007
(<http://www.docsig.org/Study%2008/DocSIG%20Study%20Aug%202008%20All%20Author.pdf>)
- 2007 Marketing Science Institute (MSI) Young Scholars' Program Invitee, Park City, Utah
- Co-winner of the 2001 Association of Consumer Research - Sheth Foundation Dissertation Award (Public Policy Track).
- Dean's Performance Recognition Grant, Mays Business School, Texas A&M University, 2008
- Mays Business School Summer Research Grant, Mays Business School, Texas A&M University, 2008, 2009
- James W. McLamore Summer Awards in Business and the Social Sciences, University of Miami, 2005, 2003
- School of Business Summer Research Support, University of Miami, 2004, 2002
- Carlson School of Management Doctoral Dissertation Fellowship Award, 2001-2002.
- AMA-Sheth Foundation Doctoral Consortium Fellow, 2000.
- Albert J. Haring Symposium Representative and Presenter, Indiana University, 1999.

- Vaile fellowship, awarded to students who show prominence or promise of prominence in the field of Marketing, Dept. of Marketing and Logistics Management, University of Minnesota, 1998.

HONORS AND AWARDS - - TEACHING

- Association of Former Students Distinguished Achievement Award in Teaching – University Level, Mays Business School, Texas A&M University, 2016
- Association of Former Students Distinguished Achievement Award in Teaching – College Level, Mays Business School, Texas A&M University, 2012
- Nancy & William Gardiner ‘76 Teaching Excellence Award, 2011, Mays Business School, Texas A&M University
- TAMU System Teaching Excellence (SLATE) Award, Spring 2011, 2010, 2009 (every time I taught while the award was in place)
- 2008-2009 Center for Teaching Excellence (CTE) Montague Scholar, Mays Business School, Texas A&M University
- School of Business Teaching Excellence Award, University of Miami, 2004 (having obtained the highest average teaching evaluation for 2004 among all faculty members in the School of Business)

PRESENTATIONS AT CONFERENCES AND OTHER FORUMS

(presenter(s) underlined)

- Panelist, TAMU Inaugural Presence at the South-by-Southwest, The Human Lab: Revealing the Emotional Brain (the featured event on Monday, 3/13/2017), livestreaming:
<https://youtu.be/I5bes7qOWcI>
- Lu, Zhi, Lisa Bolton, Sharon Ng, and Haipeng (Allan) Chen, “The Price of Power: How does Firm Power Affect Consumer Response to Price Increases?” Winter American Marketing Association Conference, Feb 17-19, 2017, Orlando, FL.
- Sun, Haoying, Zheng Li, Xirong Chen, and Haipeng (Allan) Chen, “Retail Pricing Under Sticky Demand,” 27th Annual POMS Conference, May 6-9, 2016, Orlando, FL
- Chen, Haipeng (Allan), Lisa Bolton, Sharon Ng and Dongwon Lee, “Cultural Differences in Asymmetric Price Adjustment,”
 - Marketing Research Conference, Department of Marketing, University of Texas at Arlington, Arlington, TX, March 11-12, 2016
 - University of Texas at Austin research seminar series, Oct. 9, 2015
 - 2014 Chinese Consumer Behavior Research Forum, Nankai University, Tianjing, China, April 26, 2014 (invited talk)
- Kim, Min Jung (MJ) Kim, Yanliu Huang and Haipeng (Allan) Chen, “Different Paths, Same Destination: How Money-View and Self-View Jointly Influence Saving Behavior,” Association for Consumer Research North American Annual Meeting, New Orleans, LA, Oct 1-4, 2015

- Haipeng (Allan) Chen, Avichai Snir and Daniel Levy, “Price Roundness and Price Rigidity: Theory and Evidence”
 - Capital University of Economics and Business, Beijing, China, July 7, 2016 (invited talk)
 - University of Science and Technology of China, Hefei, Anhui, P. R. China, July 10 2014 (invited talk)
 - 2014 LabSi Workshop on Behavioral and Experimental Finance, Siena, September 12-13, 2014.
 - Economics Department, National Tsing Hua University, Hsin Chu, Taiwan, April 22 2014 (invited talk)
 - 2014 Rimini Conference in Economics and Finance, Rimini, Italy, June 9-10, 2014
- Zhi Lu, Lisa Bolton, Sharon Ng, and Haipeng (Allan) Chen, “Power Distance Belief and Price Fairness Perceptions,” Academic Symposium on Asian Markets & Consumers, Dec. 18-19, 2013
- Chen, Haipeng (Allan), Lisa Bolton and Sharon Ng, “Asymmetric Pricing, Relationship Norms and the Dual Entitlement Principle,” Yale China-India Consumer Insight Conference, CKGSB New York, New York City, New York, Sept. 19 – 21, 2013
- Chen, Haipeng (Allan), Avichai Snir, Daniel Levy and Alex Gotler, “Price Points and Asymmetric Price Rigidity,” 2013 Workshop on Behavioral and Experimental Economics, Firenze, Italy, May 2-4, 2013
- Min Jung Kim and Haipeng (Allan) Chen, “All Things Considered: When the Budgeting Process Increases Consumer Saving,” the Association for Consumer Research Annual Conference, Vancouver, Canada, Oct. 4-7, 2012
- Chen, Haipeng (Allan), Lisa Bolton and Sharon Ng, “Asymmetric Pricing, Relationship Norms and the Dual Entitlement Principle,” the Association for Consumer Research Annual Conference, Vancouver, Canada, Oct. 4-7, 2012
- Chen, Haipeng (Allan), Avichai Snir, Daniel Levy and Alex Gotler, “Price Points and Asymmetric Price Rigidity,” the Association for Consumer Research Annual Conference, Vancouver, Canada, Oct. 4-7, 2012
- Min Jung Kim and Haipeng (Allan) Chen, “All Things Considered: When the Budgeting Process Increases Consumer Saving,” Third Annual Boulder Summer Conference on Consumers’ Financial Decision Making, Boulder, Colorado, June 24-26, 2012
- Choi, Woo Jin and Haipeng (Allan) Chen, “Standing at a Fork in the Road: The Effects of Regulatory Focus on Consumers’ Price and Quality Sensitivity,” Association for Consumer Research Annual Conference, St Louis, MO, October 13-16, 2011
- Chen, Haipeng (Allan), Howard Marmorstein, Michael Tsiros and Akshay Rao, “When More is Less: Base Value Neglect and Consumers’ Preferences for Bonus Packs and Price Discounts,”
 - Academy of Marketing Science Annual Conference, Coral Gables, FL, May 24-27, 2011
 - Also presented at the TAMU Center for Retail Studies Sponsor Forum, April 5, 2011
- Chen, Haipeng (Allan), Alina Sorescu, Sorin Sorescu and Michael Tsiros, “Convexity Neglect and Abnormal Stock Returns,” Academy of Marketing Science Annual Conference, Coral Gables, FL, May 24-27, 2011

- Choi, Woo Jin and Haipeng (Allan) Chen, “Is It Worth the Money? The Effects of Regulatory Focus on Consumers’ Price and Quality Sensitivity,” Society for Consumer Psychology Annual Conference, Atlanta, GA, February 24-26, 2011
- Chen, Haipeng (Allan), Alina Sorescu, Sorin Sorescu and Michael Tsiros, “The Averaging Heuristic in Individual Investment Decisions,” First Annual Boulder Summer Conference on Consumers’ Financial Decision Making, Boulder, Colorado, June 27-29, 2010
(one the first papers presented at the conference that are “foundational for the remainder of the conference.”)
- Chen, Haipeng (Allan), Akshay Rao, Howard Marmorstein, and Michael Tsiros “The Price is Wrong: Mental Accounting and Numeracy with Percentage Changes,” UIUC Pricing Camp, Urbana-Champaign, Illinois, June 11-14, 2009
Also presented at:
 - 2008 Pricing Conference, Drexel University, Philadelphia, Pennsylvania, Sept. 19-20, 2008.
- Mirabito, Ann, Mona Srivastava, and Haipeng (Allan) Chen, “Mirror, Mirror on the Wall, Who Is the Unfairest of Them All? Price Unfairness Perceptions of Goods vs. Services,” 2008 Pricing Conference, Drexel University, Philadelphia, Pennsylvania, Sept. 19-20, 2008.
- Tsiros, Michael, Alina Sorescu, Sorin Sorescu, and Haipeng Chen (Allan), “Convexity Neglect and Abnormal Stock Returns,” 2008 Mays Marketing Research Camp, April 4, 2008
 - Also accepted for the poster session at the 2008 Behavioral Decision Research in Management (BDRM) Conference)
 - Also presented at the Marketing Strategy Meets Wall Street Academic Conference at Emory University, Atlanta, GA, January 23-24, 2009
- Chen, Haipeng (Allan), Sourav Ray, and Sharon Ng, “Fairness Perceptions of Asymmetric Pricing: A Cross-Cultural Perspective,” Social Psychology Research Seminar, Texas A&M University, February 18, 2008.
- Hedgcock, William, Akshay R. Rao, and Haipeng (Allan) Chen, “Could Ralph Nader’s Exit Have Helped Al Gore? The Impact of Decoy Entry and Exit on Consumer Choice,” Association for Consumer Research Annual Conference, Memphis, Tennessee, Oct. 25 – 28, 2007.
- Chen, Haipeng (Allan), Daniel Levy, Sourav Ray, and Mark E. Bergen, “Asymmetric Price Adjustment in the Small,” Symposium on “The Phillips Curve and the Natural Rate of Unemployment,” Kiel Institute for the World Economy, Kiel, Germany, June 3 – 4, 2007
Also presented at:
 - Econometric Society World Congress, University College London, Aug. 19-24, 2005.
 - National Bureau of Economic Research (NBER) Monetary Economics Meetings, Cambridge, Massachusetts, Nov. 5, 2004.
 - North American Winter Meeting of the Econometric Society, Atlanta, GA, January 2002.
- Lee, Dongwon, Haipeng (Allan) Chen, Daniel Levy, Robert Kauffman and Mark Bergen, “Making Sense of Ignoring Cents: Price Points and Price Rigidity under Rational Inattention,” Macroeconomics Workshop on “Macroeconomics of Price Setting,” U of Bologna, Rimini, Italy, May 11 – 12, 2007.
Also presented at:

Haipeng (Allan) Chen, Dept. of Marketing & Supply Chain, University of Kentucky

- 2nd Statistical Challenges in E-Commerce Research Symposium, University of Minnesota, Minneapolis, Minnesota, May 22-23, 2006.
- Marketing Science Conference, Atlanta, Georgia, June 2005.
- Chen, Haipeng (Allan), and Akshay Rao, “The Price is Wrong: Calculation Errors under Multiple Percentage Changes,” Pricing Camp, University of Illinois at Urbana Champaign, Champaign, IL, May 26-29, 2005.
- Chen, Haipeng (Allan), Sharon Ng, and Akshay Rao, “Cultural Differences in Consumer Impatience,” Society for Consumer Psychology (SCP) Winter Conference, San Francisco, Feb. 2004.
- Ray, Sourav, Haipeng (Allan) Chen, Mark E. Bergen, and Daniel Levy, “Asymmetric Wholesale Price Response,” INFORMS-Cornell Conference on Pricing, Ithaca, NY, September 2002.
- Chen, Haipeng (Allan), and Akshay Rao, “When Two and Two Is Not Equal to Four: Errors in Processing Sequential Percentage Changes,” Marketing Science Conference, Wiesbaden, Germany, July 2001.
- Chen, Haipeng (Allan) and Akshay Rao, “Close Encounters of Two Kinds: False Alarms and Dashed Hopes,” Special Session, Association for Consumer Research, Salt Lake City, October 2000.
Also presented at:
 - Marketing Science Conference, Wiesbaden, Germany, July 2001.

DISSERTATION COMMITTEES

- Dissertation co-chair, Dian Wang, doctoral student in Marketing, Texas A&M University
- Dissertation chair, Brady Hodges, doctoral student in Marketing, Texas A&M University
- Dissertation chair, Min Jun Kim, Texas A&M University (placement: Manhattan College)
- Member, Marketing Ph.D. Program Committee
- Member, Marketing Department Faculty Recruiting Committee
- Dissertation committee member, Xi Zhao, doctoral student in Economics, Texas A&M University
- Dissertation committee member, Joseph Pederson, doctoral student in Sports Management, Texas A&M University
- Dissertation chair, Woo Jin Choi, Doctoral Student in Marketing, Texas A&M University, (placement: University of Seoul, Seoul, South Korea)
- Dissertation co-chair, Ying Zhu, Doctoral Student in Marketing, Texas A&M University, (placement: University of British Columbia - Okanagan)
- Dissertation Committee Member, Kehan Xu, Doctoral Student in Management, Texas A&M University
- Dissertation Committee Member, Khalid Ballouli, Doctoral Student in Sport Management, Department of Health and Kinesiology, Texas A&M University
- Dissertation Committee Member, Jin Young Chung, Doctoral Student in the Department of Recreation, Park and Tourism, Texas A&M University

- External examiner for Rajat Roy's Ph.D. dissertation, Marketing and International Business, Nanyang Business School, Nanyang Technology University
- Graduate Teaching Academy Mentor for Ying Zhu, Doctoral Student in Marketing, Texas A&M University

SERVICE

- Editorial Review Board Member, *Journal of Marketing*, 2013 –
- Editorial Review Board Member, *Journal of Consumer Psychology*, 2014 –
- Editorial Review Board Member, *Marketing Science*, 2007
- Editorial Review Board Member, the *Journal of Business Research*, 2007-2011
- Doctoral Student Editorial Board for *Marketing Science*, 2002
- Ad hoc reviewer for:
 - Management Science
 - National Science Foundation, Decision, Risk and Management Science Program
 - Marketing Science
 - Journal of Marketing Research
 - Journal of Consumer Research
 - Journal of Consumer Psychology
 - Journal of Retailing
 - Journal of Association for Consumer Research
 - Journal of Law and Economics
 - Marketing Letters
 - Journal of Experimental Psychology: Applied
 - Quarterly Journal of Experimental Psychology
 - Journal of Management
 - Journal of Business Ethics
 - Managerial and Decision Economics
 - Scandinavian Journal of Economics
 - ACR Annual Conference
 - SCP Winter Conferences
 - AMA Summer Educators' Conference
 - AMA Winter Educators' Conference
 - Society for Marketing Advances Annual Conference
 - SCP Annual Dissertation Award
 - 2009 Behavioral Pricing Conference, Orlando, FL
 - 2008 Pricing Conference, Drexel University, Philadelphia, PA
 - Electronic Commerce Research and Applications (ECRA)
 - Technology Analysis & Strategic Management
 - Journal of Risk Research
 - Energy Policy
 - Management of Technology Journal
- Member, Marketing Ph.D. Program Committee
- Member, Marketing Department Faculty Recruiting Committee

- School Committee to Evaluate the Center for Retailing Studies, Mays Business School, Texas A&M University, 2016
- MS-Marketing Task Force, Marketing Department, Mays Business School, Texas A&M University, 2016
- Herb Thompson Teaching Award Selection Committee, Marketing Department, Texas A&M University, 2016
- Director of Ph.D. Program, Marketing Department, Texas A&M University, Sept. 2012 – July 2014
- Faculty Coordinator of the Jeff Conant Behavioral Lab, Marketing Department, Texas A&M University, Sept. 2013 - present
- 2014 Shankar-Spiegel Doctoral Dissertation Proposal Competition
- 2013 John A. Howard Doctoral Dissertation Award judge
- Competitive Paper Review Board Member, ACR 2015, 2013
- Session Chair, ACR 2012, Vancouver, Canada, Oct. 4-7, 2012
- Program Committee Member, ACR 2004, Portland, Oregon, Oct. 7-10, 2004
- Area Editor, the Electronic Commerce Research and Applications, 2008 -
- Editorial Review Board Member, Journal of Management Information Systems and International Journal of Electronic Commerce, Special Issues on “Information Systems in Services” and “Service Science in E-Commerce”
- Session chair for 2004 Frontiers of Service Conference, Miami, FL, Oct. 2004
- Coordinator, Research Seminar Council, Marketing Department, Texas A&M University, 2008-2009 academic year
- Member, Research Seminar Council, Marketing Department, Texas A&M University, 2007-2009
- Graduate Teaching Academy Mentor for Ying Zhu, Doctoral Student in Marketing, Texas A&M University
- Coordinator for the research seminar series, Spring 2006, University of Miami
- Faculty marshal representing the School of Business during the December Commencement Ceremonies, December 2005, University of Miami
-
- Collection-in-Focus Guide, Chinese Collection, Minneapolis Institute of Arts, Jan. 2000 – Apr. 2002

MEMBERSHIP IN PROFESSIONAL ASSOCIATIONS

- American Marketing Association (AMA)
- Association for Consumer Research (ACR)
- Institute for Operations Research and the Management Sciences (INFORMS)

- American Economic Association (AEA)

MEDIA COVERAGE OF RESEARCH

- *Haaretz* (an Israeli Daily Newspaper), Feb. 25, 2013
- *Financial Times*, *SunSentinel* (August 10, 2012); KOAMTV (Aug. 7, 2012; Also mentioned in WHEB-FM online, KHOU-TV, WITC-TV and KTVK-TV); CNBC (July 6, 2012), *The Atlantic* (July 6, 2012); *The Huffington Post* (July 5, 2012); *Business Insider* (July 2, 2012); *The Economist* (June 30, 2012)
- Featured on *Yahoo.com*'s front page (January 24, 2008)
- *New York Times* (September 17, 2007)
- *Economic Times* (September 13, 2007)
- *Science Mode* (September 12, 2007)
- *Wall Street Journal's* online Econoblog (November 17, 2006)